

## Quality policy: approved by the management team Dec 2020

We shall:

Continuously work to cater for our customers needs, and offer a good customerservice.

Handle inquiries in a fast and and accommodating way

Continuously improve our operations and routines in an active way to minimize faults and deficiencies

Handle complaints in a fast, correct and efficient way

Implement necessary resources to establish that individual tasks can be solved with good result and short lead time

Stay updated to be able to follow authority laws and regulations

Always strive for improvements of the guidance system for our sustainability plan.

In reward we get customersatisfaction, advantage in competition and safety for employees and companyowners.



**THEOFILS**